

Average Organizational Report

Mean Score-Comparative

Date: 10/9/2003

Diversity Management

	Strongly Disagree		Strongly Agree
Customer Service: 5	2.57		
Sales: 5	2.53		
Information Systems: 9	2.41		
Senior Mangement: 6	2.46		

Employee Relations

		Strongly Disagree		Strongly Agree
Customer Service: 7	Current Performance	2.44		
	Importance	2.81		
Sales: 6	Current Performance	2.66		
	Importance	2.73		
Information Systems: 10	Current Performance	2.57		
	Importance	2.4		
Senior Mangement: 6	Current Performance	2.38		
	Importance	2.31		

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Corporate Strategy

	Never				Always
Customer Service: 5	2.5				
Sales: 6	3.83				
Information Systems: 7	3.23				
Senior Mangement: 6	2.9				