

Introduction for Greg Smith

NOTE: The introduction of any speaker is very important in setting the tone and success of the speaking engagement and your meeting. We would appreciate it if your introducer could familiarize themselves with this intro prior to the actual introduction. They are welcome to read it verbatim.

Greg is the founder and Lead Navigator of *Chart Your Course International*, a management development firm located in Atlanta, Georgia. As a business strategist, he helps executives and business owners accelerate business performance, navigate through accelerated rates of change and create good places to work that attract, engage, and retain their workforce. He has traveled to and addressed organizations in 26 countries.

Prior to starting his own company, Smith built his career on the front line as a U.S. Army Officer. His career culminated as a consultant to the U.S. Army Surgeon General as the Director of Quality Management and Strategic Planning for the U.S. Army Medical Department.

Smith served on the Board of Examiners for the Malcolm Baldrige National Quality Award, the nation's highest honor for business excellence. He believes the pen is mightier than the sword and has written and published over 350 articles and nine books including *401 Proven Ways to Retain Your Best Employees* and his latest book, *Fired Up! Leading Your Organization to Achieve Exceptional Results*. He has appeared on numerous television and radio programs including Bloomberg Business News and PBS television.

In addition to managing his own company, Smith is the founder of Mercy Heart Inc., a non-profit health clinic serving uninsured patients living in his community.

Greg lives in Conyers, GA and is a happy husband to his college sweetheart and a father to three grown children and one granddaughter.

Let's welcome Greg Smith. .