

Introduction for Greg Smith

NOTE: The introduction of any speaker is very important in setting the tone and success of the speaking engagement and your meeting. We would appreciate it if your introducer could familiarize themselves with this intro prior to the actual introduction. They are welcome to read it verbatim.

Greg Smith's educational achievements began on the doorstep of his Kindergarten ***class where he socked his teacher in the stomach.*** He then went and failed first grade. It was downhill from there. However, since those rocky beginnings, he has made a complete turn-around.

Today, Greg Smith is President and Lead Navigator of a management consulting company called *Chart Your Course International*, located in Atlanta, GA. He shows executives and business owners how to accelerate individual and business performance, improve customer service, increase sales and create exceptional places to work.

Smith built his career on the front line as a U.S. Army Officer. He worked for the Army Surgeon General as a senior consultant responsible for quality management and strategic planning for the U.S. Army Medical Department. In addition, he served on the Board of Examiners for the Malcolm Baldrige National Quality Award, the nation's highest honor for business excellence presented by the President of the United States.

He believes the pen is mightier than the sword and has written and published over 350 articles and nine books including his latest, *Fired Up! Leading Your Organization to Achieve Exceptional Results*. He has been featured in hundreds of magazines and trade journals and appeared on numerous television and radio programs, including Bloomberg Business News and PBS television.

Greg lives in Conyers, GA and is a happy husband to his college sweetheart and a father to three grown children.

Let's welcome Greg Smith. .